

I support Interoperability. It is very important that everyone has access to any VRS provider for VRS use. No one should be able to wait long for an interpreter to become available.

The different ways cause stress and can put us at risk. Please make whole video relay service (VRS) equal with same system. Just like with TDD system. Everyone has different brands of TTY devices yet they are able to use any different companies as they wish. Please make sure today VRS and equipment are interoperability as they should be a long time ago. Thank you.